**APPRISE: WHO ARE WE?**

**APPRISE** is the State Health Insurance Program (SHIP) that was created by the Pennsylvania Department of Aging to assist Medicare Beneficiaries of any age understand their health Insurance Options. The Pennsylvania Department of Aging created APPRISE to help Pennsylvanians with Medicare, Medicaid, and other health insurance questions and/or concerns.

**VOLUNTEERS** are key to the APPRISE Program success. Apprise Volunteers/Counselors are Specially Trained to provide unbiased Medicare and Medicaid Health Insurance information, and Part D Prescription Information options to help individuals make informed decisions related to their healthcare needs.

The APPRISE Program Education and Counseling Services are **FREE**. APPRISE Program Volunteer/Counseling Services can be provided:

- **By Phone** from our Delaware County APPRISE Office and Tele Center – 484 494-3769
- **By making an appointment to meet one-on-one** with an APPRISE Volunteer/Counselor at one of the many Delaware County APPRISE locations.

APPRISE provides Educational Presentations to community, social, and medical organizations. There are four types of presentations that the APPRISE Program offers throughout the year. These sessions are scheduled year round and are one hour sessions.

- **Medicare 101 Presentations** – Medicare 101 Presentations explains the basics of Medicare A, B, C, and D. It explains Medicare Terminology such as Copays, Coinsurance, Deductibles, Enrollment Periods, Penalties, Medigap, and Supplemental Plans.
- **Medicare Cost Sharing Presentations** – This is a presentation that shares information concerning saving Medicare Beneficiaries money on their Part B (medical) and Part D (Prescriptions) Premiums. The programs discussed are, Medicare Savings and Extra Help Programs, and PACE/PACENET Programs.
- **Medigap Basics** – This presentation shares the fundamental information about Supplemental Plans terminology, selection, cost, and how the Apprise Program can assist the Medicare Beneficiary concerning Supplemental Plans.
- **Medicare Annual Enrollment Update Presentations** – Medicare Annual Enrollment Presentations scheduled from October 15th through to December 7th are classroom style presentations that explain new and updated information for the forthcoming Medicare Year. These presentations consist of explanations of the upcoming year’s information concerning Original Medicare Premiums, Deductibles, Copays, and new plans. For more information or to schedule appointments for any of the Apprise Program Services you may contact the Delaware County APPRISE Program Manager Glenda A. Radical 484 494-3769 or gradical@scs-delco.org.

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